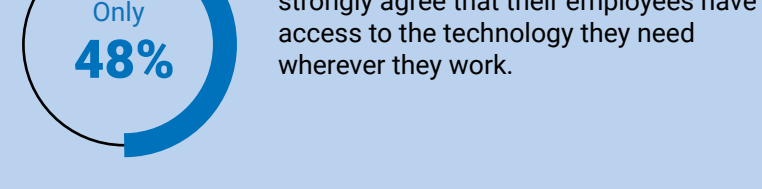
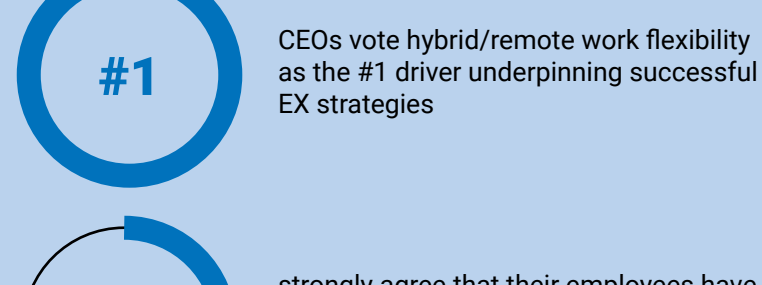


# Empowered employee experiences

with Webex Cloud Platform

## Seamless collaboration for hybrid working



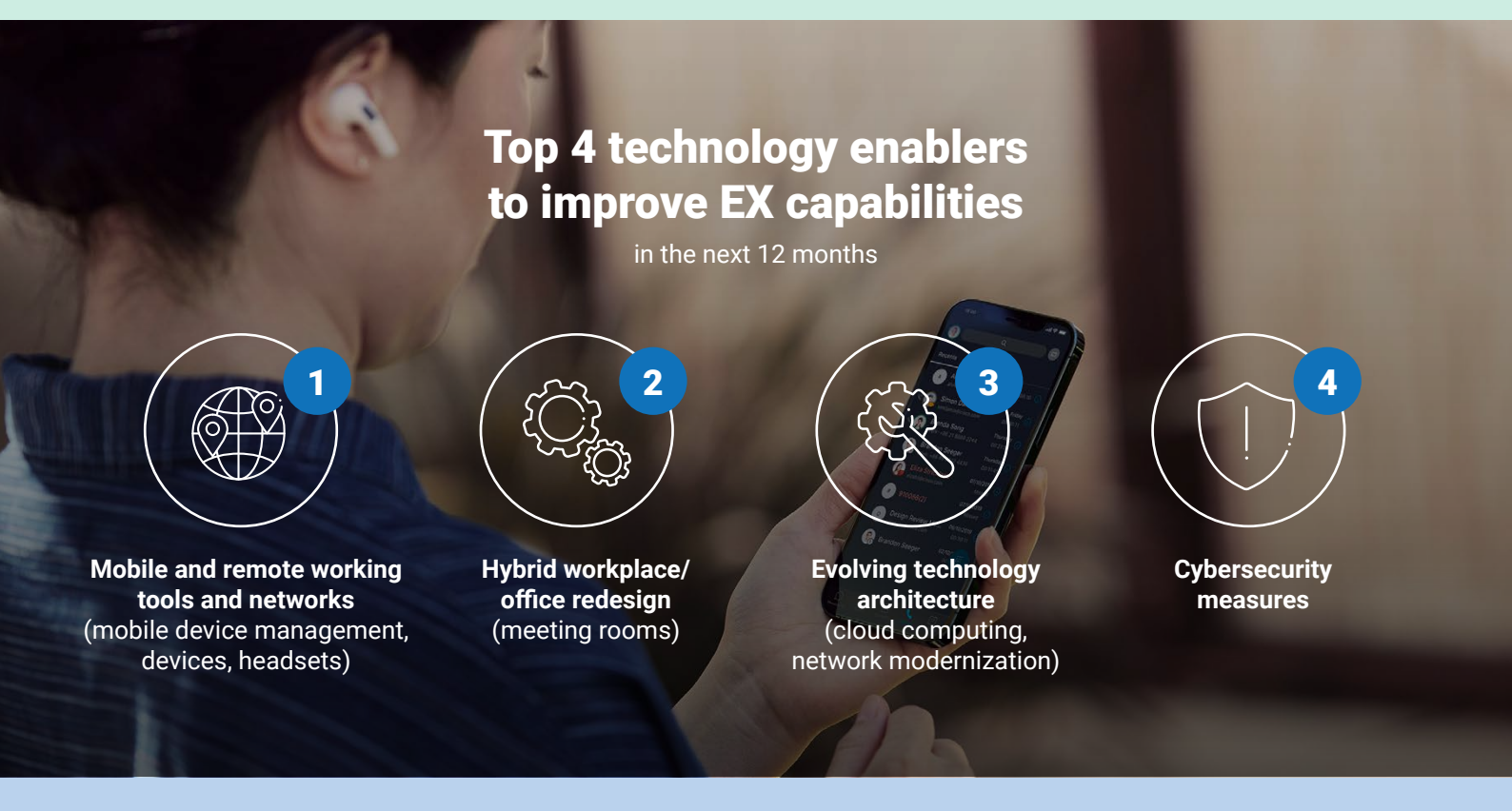
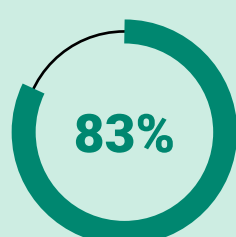
**92% say legacy infrastructure is a significant barrier**

to business agility and the ability to optimize EX efficiency.

**To enhance EX and cater to the demands of hybrid work, organizations must embrace seamless communication and collaboration using the power of technology.**

Technology enablement (correct and efficient collaboration tools) is the **#1 priority** for enabling EX strategies.

## Organizations are empowering distributed workforces through inclusive collaboration



## Top 4 technology enablers to improve EX capabilities

in the next 12 months



## IT leaders are recognizing how a cloud foundation can revolutionize employee experiences

Enabling the communication and collaboration tools needed to ensure productivity, engagement, and innovation requires a cloud foundation.



**95% of organizations agree that cloud solutions are vital**

for enabling outcomes related to EX.

## Cloud-enabled collaboration is better

### Reliable



For organizations that are dissatisfied with their EX capabilities, **network performance is the #1 challenge when moving to the cloud.**



CDOs say that **improved uptime/reliability is the #1 EX outcome** achieved with cloud technologies.

### Secure



of organizations agree that hybrid work has caused their organization to **increase investment in security and data protection**



agree strongly that their current cybersecurity controls are **effective in protecting and enabling their employees wherever they work.**

### Simple and seamless



The lack of integration between products is considered the **#1 challenge to managing multiple technology vendors.**



**Ease of use is the #1 consideration when selecting a communication and collaboration platform.**

### Better ROI



of organizations say **enabling hybrid/remote workers has an impact on their bottom line.**



The **future-proofing of technology infrastructure is the #1 impact of cloud technologies** on EX efforts, according to CIOs.

The Webex platform is used by 45+ million cloud-calling users worldwide

Georedundant, with 15 data centers in 8 countries

The Webex Cloud is always up to date with security releases

Protected with end-to-end encryption

Monitored by Cisco Talos, one of the world's largest threat-intelligence teams

A single Webex platform enables unified user experiences and flexible cloud transitions

Existing investments can be kept in place while Webex Calling and the Webex App are set up in parallel

Centralized, enhanced management, reporting and analytics

Dedicated Instance provides a fully redundant cloud instance of UCM

Supports current devices, local survivability solutions, and existing integrations that are part of critical business workflows

**Instead of maintaining on-premises software, move to Webex**

## The complexity of collaboration is changing how organizations manage and buy EX products and services

**9 in 10** say the pandemic and other macroeconomic factors have forced **in-house IT teams** to focus on **core business activities**. **Complex EX workloads** are increasingly **outsourced**.

**Most organizations work with a third party to manage their EX infrastructures.**

## Why NTT for Cisco Collaboration Solutions



## Why NTT to enable Webex Calling

- Complete cloud telephony:** Cloud Connect for Webex Calling hosted by the NTT global network
- One-stop shop for migration,** professional and managed services
- Expertise in cloud transformation services**
- Management of complex projects** by certified project managers
- Broad range of technologies,** including unified communications, collaboration and productivity services

➤ **Support your hybrid workforce** with Cisco

➤ **Talk to our cloud experts** on the Cisco collaboration page

## Join the conversation

